Spare parts*

Check the box.

When you receive your Spares Kit, check inside the main box to be sure that all of the parts listed on the packing slip have arrived. Each part should be in its own individually labelled box.

Keep the kit safe and handy.

Store the kit in a clean, dry, safe place, easily accessible from the location of the servers that may require one or more of its components. One kit can service 1 to 20 servers in the same proximity.

Swap failed parts for spare parts.

If an operating component fails, use a part from the kit to replace it. When you remove the spare part from its box, don't damage the box or any wrapping in it, and don't discard them. This box will serve as a safe shipping box for returning the failed part.

Contact Silicon Mechanics Support if you would like us to walk you through the removal and installation of your part.

Support	**425.420.1245 / 888.746.3241 (toll free)** **Monday – Friday, 6:00 AM – 6:00 PM Pacific**

Return the failed parts.

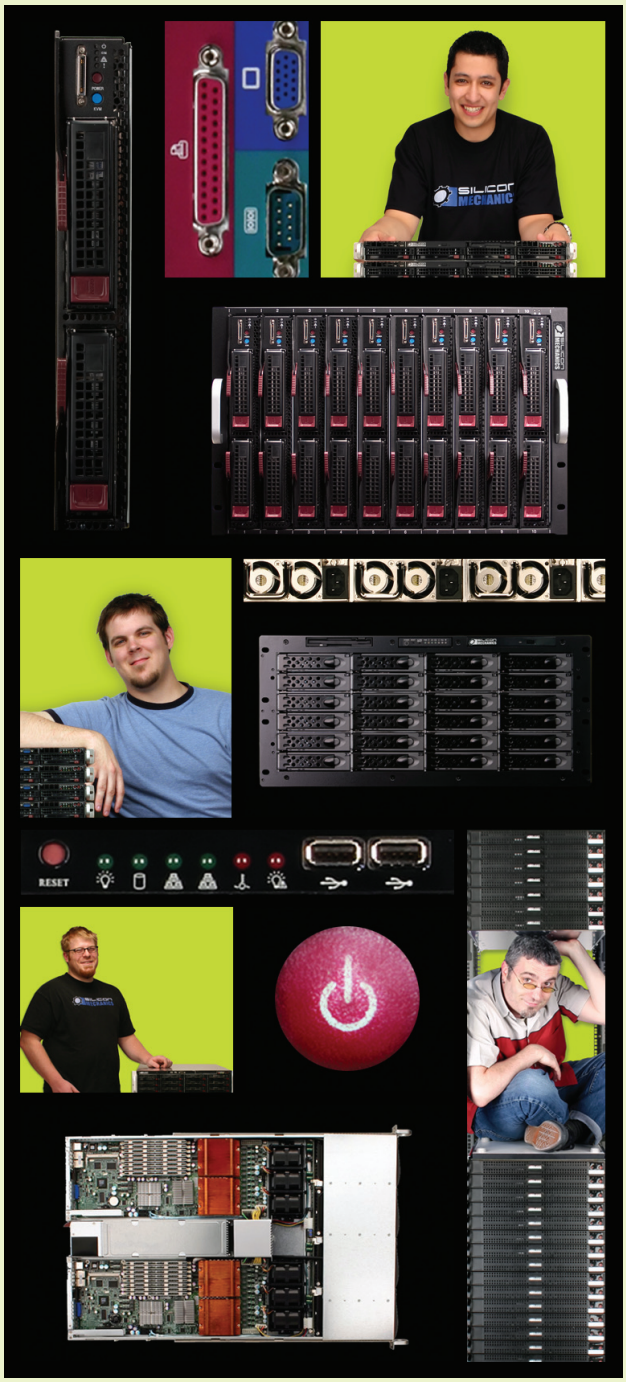
Pack the failed part back in the box from which you unpacked the spare. Seal it up for shipping, and write your return address on the label. Send it back to Silicon Mechanics Support.

Return Address	**Silicon Mechanics, Inc.** **22029 23rd Dr SE** **Bothell, WA 98021** **attn: Order #_____**

Replenish the kit.

Let us know that you need a replacement for your kit. When you receive your replacement spare part, add it to the spares kit so that the kit is fully stocked.

Thank you for purchasing a Spares Kit from Silicon Mechanics.



*Expert included